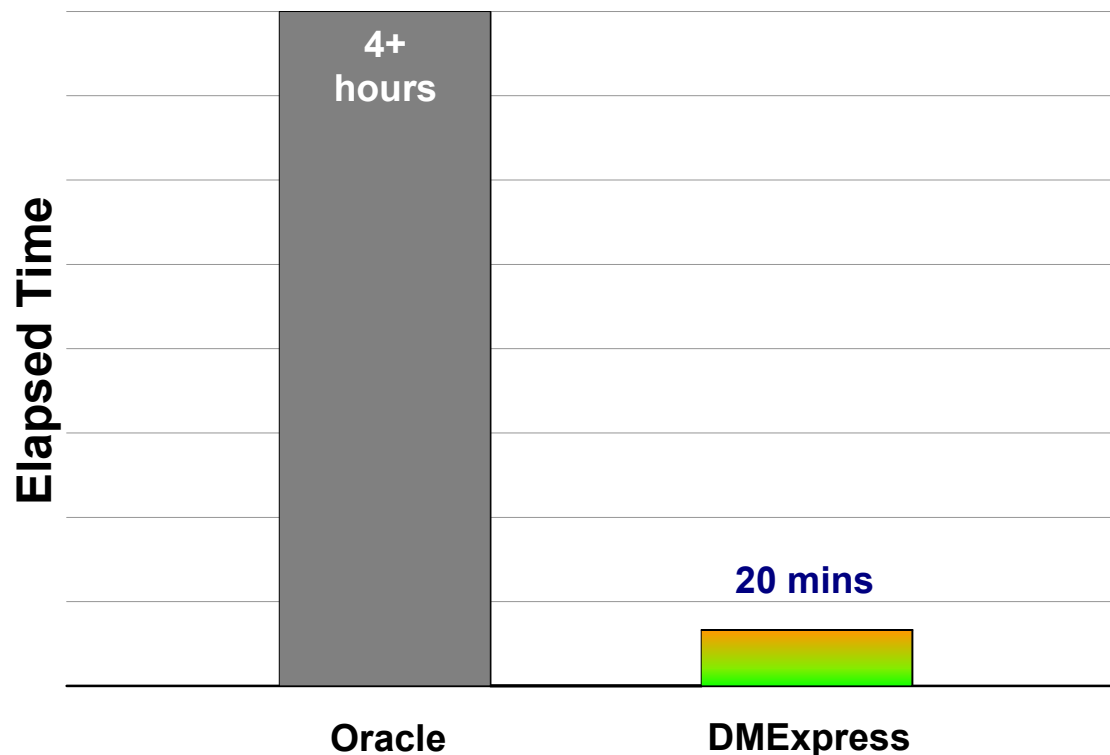


DMExpress. Get it done faster.



Major Telecommunication Company Improves Nightly Customer Care Process by 92% with DMExpress “Changed Data Capture”



Organizational Profile

- Nationwide telecommunication company, servicing both businesses and households

Business Needs

- Improve customer care process
- Dramatically reduce data load to free up CPU and memory for other uses
- Speed database refresh time for mission critical, nightly processes.

Environment

- SUN V890 with 4 dual core CPUs
- Solaris 10
- Oracle 10g

Benefits

- Using DMExpress to replace Oracle processing reduced elapsed time by 92%
- DMExpress advanced Changed Data Capture enabled reduction of data loads and PS/SQL processing, freeing up CPU and memory
- Ease of use; versatility

